

Investment Account Agreement



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This Investment Account Agreement governs my access to and use of the Investment Account I have with you. I have read the Agreement carefully before I access and use the Investment Account. It exempts HSBC Bank Bermuda Limited and other persons from liability or limits their liability and contains other important provisions that I have read. Each time I access and use the Investment Account, this Agreement, as it then reads, will govern my use and access. Accordingly when I access and use the Investment Account, I should check the date of this Agreement (which appears at the end of this Agreement) and review any changes since the last version.

All interest rates and charges that apply to the relevant products / services covered in this Agreement are covered in the “Fees and Charges applicable to your products / services” section which is published on our website at www.hsbc.bm.

1. Definitions

“**Account**” means my personal banking account(s) that I have designated to be linked to my Investment Account for the purposes of settling cash and you may charge this account with applicable fees from time to time.

“**Agreement**” means this agreement as amended or supplemented from time to time and any supplementary terms for the provision of the Investment Account Agreement published and amended by you from time to time.

“**Authorities**” means any judicial, administrative or regulatory body, any government, or public or governmental agency, instrumentality or authority, any Tax Authority, securities or futures exchange, court, central bank or law enforcement body, or any agents thereof, having jurisdiction over any part of the HSBC Group.

“**Compliance Obligations**” means obligations of any member of the HSBC Group to comply with (a) any applicable local or foreign statute, regulation, ordinance, rule, judgment, decree, voluntary code, directive, sanctions regime, court order, agreement between any member of the HSBC Group and an Authority, or agreement or treaty between Authorities and applicable to you or a member of the HSBC Group (the “Laws”), or international guidance and internal policies or procedures (b) any valid demand from Authorities or reporting, regulatory trade reporting, disclosure or other obligations under Laws and (c) Laws requiring you to verify the identity of its customers.

“**Connected Person**” means a person or entity whose information including Personal Data or Tax Information is provided by, or on behalf of me to any member of the HSBC Group in connection with the provision of the Services. In relation to me, a Connected Person may include, but is not limited to, any guarantor of mine, a director or officer of a company, partners or members of a partnership, any “Substantial Owner”, “Controlling Person”, or beneficial owner, trustee, settlor or protector of a trust, account holder of a designated account, payee

of a designated payment, representative, agent or nominee of mine, or any other persons or entities having a relationship with me that is relevant to my banking relationship with you and the HSBC Group.

“**Controlling Persons**” mean individuals who exercise control over an entity, i.e., for a trust, these are the settlor, the trustees, the protector, the beneficiaries or class of beneficiaries and any other individual who exercises ultimate effective control over the trust and in the case of a legal entity other than a trust, such term means persons in equivalent or similar positions of control.

“**Custodian**” means for the purposes of this Agreement, you or any sub-custodian you may appoint in your sole discretion from time to time.

“**Customer Information**” means Personal Data, confidential information, and/or Tax Information of either me or a Connected Person including accompanying statements, waivers and consents.

“**Electronic Means**” means communications sent by email, facsimile, computer, or by the use of scanned or digital signatures or any other electronic means.

“**Financial Crime**” means money laundering, terrorist financing, bribery, corruption, tax evasion, fraud, evasion of economic or trade sanctions, and/or violations, or attempts to circumvent or violate any Laws or regulations relating to these matters.

“**HSBC Group**” means HSBC Holdings plc, and/or any of, its affiliates, subsidiaries, associated entities and any of their branches and offices, and “**any member of the HSBC Group**” has the same meaning.

“**I**”, “**me**” and “**my**” mean myself as a client, and each person who has applied for any service and my heirs, executors, administrators, successors and assigns. “**We**”, “**us**” and “**our**” mean two or more persons who maintain a joint account.

“**Instructions**” means any instruction that is or reasonably appears to be given to you by me or my agent.

“Internet Banking” means your personal Internet banking service and includes online access to Account information, transferring funds between Accounts, bill payments, general information relating to rates and access to other electronic financial products and services authorised and/or provided by you.

“Investment Account” means the Account you have opened on your books in my name to hold any Securities, including mutual funds, held by you on my behalf.

“Loss” means any claim, charge, cost (including but not limited to any legal or other professional cost) damages, debt, expense, tax, liability, obligation, allegation, suit, action, demand, cause of action, proceeding or judgment, however calculated or caused, and whether direct or indirect, consequential, punitive or incidental.

“OFAC” means the Office of Foreign Assets Control, United States of America Department of the Treasury.

“Party” means either you or me, and **“Parties”** means you and me collectively.

“Personal Data” means any information related to an individual (and corporate entities, in those countries where data privacy law applies to corporates), from which the individual can be identified, including, without limitation, sensitive personal data such as name(s), residential address(es), contact information, age, date of birth, place of birth, nationality, citizenship, biometric and genetic information and personal and marital status.

“Securities Depository” means the Bermuda based securities depository, settlement system, dematerialised book entry system or similar system.

“Services” means without limitation any and all of the financial and other services that you offer to me, such as:

- the opening, maintaining and closing of my Accounts at your branches;
- Internet Banking;
- the provision of credit facilities and other banking products and services to me including for example securities dealing, investment advisory, broker, agency, custodian, clearing or technology procuring services, processing applications, ancillary credit assessment and product eligibility assessment;
- the maintenance of your overall relationship with me including marketing or promoting financial services or related products to me, market research, insurance, audit and administrative purposes.

“Statement of Account” means a statement of account information showing transaction(s) for my Account(s) and includes monthly or periodic statements of account; a summary of accounts viewed or viewable by me each

time I access Internet Banking; a statement sent by you by mail or Electronic Means, and further includes a statement consolidating information for more than one of my Accounts.

“Substantial Owners” means any individuals entitled to more than ten (10%) percent of the profit of or with an interest in more than ten (10%) percent in an entity either directly or indirectly.

“Tax Authorities” means domestic or foreign tax, revenue, fiscal or monetary authorities.

“Tax Information” means any documentation or information (and accompanying statements, waivers and consents) relating directly or indirectly, to my tax status (regardless of whether I am an individual or a business, non profit or other corporate entity) and any owner, “Connected Person,” “Controlling Person,” “Substantial Owner,” or your beneficial owner that you consider, acting reasonably, is needed to comply (or demonstrate compliance, or avoid non compliance) with any HSBC Group member’s obligations to any Tax Authority. Tax Information includes, but is not limited to information about tax residence and/or place of organisation as applicable, tax domicile, tax identification number, Tax Certification Forms, certain Personal Data (including name(s), residential address(es), age, date of birth, place of birth, nationality, citizenship).

“Tax Certification Forms” mean any forms or other documentation as may be issued or required by a Tax Authority or by you from time to time to confirm my tax status or the tax status of the Connected Person of an entity.

“You” and **“your”** means HSBC Bank Bermuda Limited and its subsidiaries.

Words in this Agreement that are in the singular include the plural and vice versa, unless the context requires otherwise.

2. Your Appointment as Custodian

I hereby appoint you as the Custodian of the Securities in accordance with this Agreement.

You reserve the right to terminate your appointment as Custodian at any time without notice but will endeavour to give me 60 (sixty) days prior written notice of such termination.

3. Your Responsibilities and Powers as Custodian

- (a) Except as otherwise provided in this Agreement, you will hold or otherwise deal with Securities in accordance with Instructions and will be responsible for the custody and safekeeping of the Securities.
- (b) You may use nominee facilities for registration

purposes.

- (c) Securities may be registered in the same nominee name as, or held in a pooled account with other securities held by you for other clients.
- (d) You may deposit Securities and hold them in any Securities Depository on such terms as the Securities Depository customarily operates.
- (e) You agree to identify in your books that the Securities belong to me and the Investment Account will be segregated on your books from accounts containing Securities held for your account or 3rd (third) parties; and will be free of rights of set-off or contribution between the Investment Account and other accounts held for 3rd (third) parties.
- (f) Unless Instructions are received to the contrary in relation to Securities you will perform all acts which, in your opinion, are necessary or desirable in order to enable you to perform your duties or exercise your rights under this Agreement, or to enable you to implement my Instructions.
- (g) At all times you reserve the right to reverse any provisional or erroneous entries to the Investment Account with effect back-valued to the date upon which the final or correct entry (or no entry) should have been made.

4. My Responsibilities and Obligations

I acknowledge that:

- (a) I engage you to perform only custody and execution services as described in this Agreement and you are not responsible for giving advice with regard to the appropriateness or suitability of any Security;
- (b) I will seek independent advice to understand any legal, taxation and accounting implications associated with any investment decisions I make including in relation to The Foreign Account Tax Compliance Act and instruct you to execute on my behalf;
- (c) you may provide me with suggestions for investments based upon the information I disclose to you. The suitability and appropriateness of any Security and my decisions and Instructions to you, are solely my responsibility and you make no representations and warranties to me.
- (d) you will not be responsible for advising me on any Securities documentation and I acknowledge that I will be responsible for verifying the accuracy of investment

representations contained in such documentation and for taking any action required by and/or beneficial to me in accordance with the terms of such documentation.

- (e) there is an inherent risk in holding Securities and, as such, any monies invested may increase or decrease in value. I understand that market conditions can cause the value of my Securities held in an Investment Account to decline. I understand that you are not responsible for any changes in market value of my Securities and I accept the risk associated with holding Securities in an Investment Account.
- (f) I am responsible for ensuring my compliance with the Bank's money laundering procedures which include, but are not limited to, verifying identity, source and identity of funds, record keeping and internal (and external) reporting requirements.
- (g) if I invest in any fund provided by you, I have read this Agreement in conjunction with the Prospectus for the fund.

I represent and warrant to you that:

- (a) If I hold the Investment Account as a trustee, the trust is a valid one under the law which governs it, and I have all necessary power, capacity and authority to open the Investment Account, as well as to execute, deliver and perform with the terms in this Agreement.
- (b) I have made or will make all necessary filings, tax returns and reports with any governmental body, agency or other officials as required by the law of any jurisdiction to which I am subject.
- (c) All information provided to you by me is correct and I will notify you promptly of any change, including residency and employment.

I also acknowledge that by being a party to any transaction in US dollars, I must comply with US laws, in particular with regulations issued by OFAC. OFAC regulations impose trade restrictions and prohibit financial and other transactions with certain foreign countries, entities and individuals ("Prohibited Persons") as notified by OFAC (the "OFAC list").

5. Joint Account:

5.1 If a joint account is held by one or more individuals, we acknowledge and agree that every clause of this Agreement applies to each joint account holder.

5.2 Each joint account holder is jointly and severally liable for any debts, obligations or liabilities arising in connection with the Investment Account(s) or this

Agreement.

5.3 You will have authority to act on the Instructions in accordance with the mandate of our joint account, with respect to activity in the Investment Account, or transfer of Securities, money or other property relating to the Investment Account, including payment of any or all proceeds from the Investment Account(s) to any one of us or a 3rd (third) party.

5.4 You, as the case may be, may deliver Securities, money or other property relating to the Investment Account(s) and demands, notices, confirmations, Statements of Account and communications of any kind to any one of us to the most recent address of the addressee as is shown on your records without notice to the other joint account holder.

5.5 In the event of the death of one of us, the divorce of married joint account holders, the assignment of one or more joint account holder's interest or any other event that may cause a change of ownership (each such event, an "Event"), all joint account holders or the survivor of us agree to immediately provide you with written notice thereof.

5.6 You are authorised, prior to receipt of written notice of the Event, to execute orders and deal with and for the Investment Account as though the Event had not occurred.

5.7 You are authorised prior to or after receipt of the written notice of the Event, to take such steps or require such documentation or restrict transactions in the Investment Account(s) as you may determine in your sole discretion.

5.8 The estate of the deceased of us and the survivor of us, in the case of one of us, and each of us in the case of any other Event, will continue to be liable to you, jointly and severally, for any debt balance or other liabilities in connection with the Investment Account(s).

5.9 Right of Survivorship: The legal ownership of the Investment Account will be in such form as we will designate in the application form for the Investment Account.

5.10 If there are 2 (two) or more joint account holders, and it is stated that the Investment Account is held jointly then, upon your receipt of written notice of the death of any of us, the right of survivorship will entitle the survivors or the sole survivor.

5.11 Each one of us acknowledge that if the Investment Account is designated as joint with a right of survivorship, in the event of the death of any one of us, the entire beneficial interest in the joint Investment Account(s) will be vested in the survivor, as the case may be, on the same terms and conditions, without in any way releasing the deceased's estate from the joint and several liability of the deceased provided for in this Agreement.

5.12 Each one of us acknowledge that if the joint Investment Account is designated as no rights of survivorship, in the event of the death of any one of us, the beneficial interest of the deceased forms part of the deceased's estate and the deceased's estate will not be released from the joint and several liability provided for in this Agreement.

6. Giving Instructions

6.1 Any Instructions to you must be in writing, and sent by mail, courier, or Electronic Means.

6.2 Instructions will be deemed to have been received upon actual receipt only.

6.3 Types of Instructions: You can rely upon any Instructions that appear to be given by me or my agent, or by Electronic Means, but only if you reasonably believe that the Instructions have come from me or my agent. I authorise you to accept such Instructions, as if I had given signed written Instructions.

6.4 Electronic Means Instructions: I authorise you to accept without any further verification, and I agree to be responsible for and indemnify you against and save you harmless from any damage you may suffer as a result of Instructions, agreements and documents for transactions submitted to you by Electronic Means if you reasonably believe that the Instructions have come from me or my agent. I agree that what in your reasonable determination appears as my signature on Electronic Means Instructions or documents (whether or not actually signed by me) binds me legally and makes me responsible to the same extent and effect as if I had given original signed Instructions (except if you have been grossly negligent or acted with wilful misconduct). There may be some types of Instructions or documents you will not accept by Electronic Means, and I understand that you reserve the right to refuse any Electronic Means Instructions or documents in your sole discretion.

6.5 Recordings: I consent to you making an audio recording of any telephone call, or a record of any electronic communication, with you to preserve the context of all Instructions or other information I provide to you and for you to use these recordings for the following purposes: so that you have a record of Instructions and information provided; so that you can meet my financial service needs as may be sought by me; and so that you can monitor the service levels of telephone banking staff.

6.6 Identity or Authority: You can in your discretion require proof satisfactory to you at any time of the authority of any person seeking to make transactions on my behalf (including a person purporting to act on my behalf pursuant to a power of attorney) and may defer acting on such Instructions while you conduct any such searches or investigations as you consider appropriate. You can refuse to accept Instructions from any such person if you are not entirely satisfied with such proof of

authority, and in the case of a power of attorney, proof satisfactory to you that the power of attorney has been validly granted and is effective and is being used for a lawful purpose. You will not be liable for any loss or damage suffered by me or by a 3rd (third) party because of any failure of or refusal by you to give effect to any instructions or for any delay in implementing instructions regardless of the reasons for such failure, refusal or delay (other than your gross negligence or wilful misconduct).

7. Statements of Account and Records: Rights and Responsibilities

7.1 Receipt of Statements: You will make available to me a Statement of Account for each Investment Account either by ordinary mail, Electronic Means or through such other method as applicable to the Investment Account to my most recent address or email address appearing on your records. It is my responsibility to verify that each transaction has been properly executed by periodically checking the balance and summary of transactions on my Investment Account, at least monthly. I will be deemed to have received a Statement of Account for the preceding month, whether I actually receive one or not, on the earlier of: the day I actually receive a Statement of Account; the day on which I become aware of facts that reasonably put me on enquiry as to the possibility of errors, omissions or irregularities affecting my Investment Account including any fraud or unauthorised activity; or 10 (ten) days after the last day of each month whether I actually receive a Statement of Account or not.

7.2 If I have elected, by act or omission, to receive a Statement of Account by ordinary mail at my most recent address appearing on your records, I agree advised that if the Statement of Account is returned to you for 3 (three) successive months, you shall no longer be required to send me a Statement of Account by ordinary mail and I shall be deemed to have received a Statement of Account for the preceding month, whether I actually receive one or not on the earlier of the day on which I become aware of facts that reasonably put me on enquiry as to the possibility of errors, omissions or irregularities affecting my Account including any fraud or unauthorised activity, each time I access Internet Banking or 10 (ten) days after the last day of each month whether I actually receive a Statement of Account or not.

7.3 Review of Statements: I agree to examine every Statement of Account as soon as I receive it or am deemed to have received it. I will immediately and in any event no later than 30 (thirty) days after receiving or being deemed to have received a Statement of Account, give notice to you of any errors, omissions or irregularities, including any fraud or unauthorised activity, included in or preceding each such Statement of Accounts. Unless objected to in writing within 30 (thirty) days of the date on which the Statement of Account is received or is deemed to have been received by me, I agree that your records

are conclusive evidence of my dealings with you regarding my Investment Accounts and are correct, complete, authorised and binding upon me, and you will be released from all responsibility for Investment Account activity preceding the Statement of Account pertaining to such errors, omissions, irregularities, fraud or unauthorised activity, including your negligence (but excluding such due to your gross negligence or wilful misconduct).

7.4 Immediate Notice Requirement: If I become aware of facts that reasonably put me on enquiry as to the possibility of errors, omissions or irregularities affecting my Investment Accounts including any fraud or unauthorised activity, I will immediately notify you so as to prevent any ongoing fraud or unauthorised activity. If I fail to do so, any preventable subsequent losses will not be your responsibility.

7.5 Consequence of Breach: In addition to the consequences set out elsewhere, if I fail to abide by my obligations under this section of the Agreement, and if my conduct or omission causes or contributes to a loss on my Investment Account, then I agree that you will not have any responsibility to me with respect to such loss. I acknowledge that your maximum liability to me will be limited to actual direct loss in the principal amount wrongfully or erroneously withdrawn from my Account.

7.6 Admissibility of Records: I will not object to the admission of your records, including Statements of Account, as evidence in any legal proceeding on the ground that such records are not originals, are not in writing, are hearsay, or are documents containing information extracted from a computer. In the absence of evidence to the contrary, your records are conclusive for all purposes, including litigation, in respect of any instructions given by me to you.

8. Settlement, Transfer/Delivery of Securities

8.1 Notwithstanding anything to the contrary in this Agreement settlement and payment in respect of Securities received for or delivered out of the settlement account may be effected in accordance with the rules, operating procedures and market practices of any relevant stock exchange, clearing house, settlement system, sub-custodian or market including, without limitation, delivery of Securities to a purchaser or to a dealer (or to any agent for such purchaser or dealer) against a receipt with the expectation of receiving later payment for the Security from such purchaser or dealer (or agent therefore).

8.2 You may refuse to carry out Instructions if, in your opinion, they are contrary to any rules or any applicable law, or other regulatory or fiscal requirements and will be entitled, in your absolute discretion, to amend Instructions so that they comply with applicable rules without my consent.

9. Bank's Lien, Right to Combine, Right of Set-off and Rescission

9.1 In addition to any general lien or other rights that you may have under any applicable law, in the event that I incur any liability (including liability arising pursuant to the indemnity provisions of this Agreement) to you, I hereby grant to you a general lien over the Securities (excluding cash) subject to any lien to which I have notified you, and you will have power, without notice to and without my consent, and without prejudice to any other right or remedy that you may have, to sell such Securities for the discharge of such liabilities in such manner and at such price as you may deem expedient.

9.2 You may at any time and without notice, advertisement, demand for payment or observance of any other formality, combine or consolidate all accounts held by me with you whether subject to notice or not, in whatever currency, whether held alone or jointly with others and wheresoever situate, and set-off or transfer any sum, standing to the credit of any one or more such accounts, in or towards satisfaction of any of my obligations or liabilities to you whether such liabilities be present, future, actual, contingent, primary, collateral, several or joint and such right of set-off may be exercised notwithstanding that all or part of the monies held to my credit are denominated in a currency other than the currency in which I am indebted or are held as a term deposit which has not matured (in which case the amount applied for set-off will be net of your usual charge for early withdrawal).

9.3 Where such combination, set-off or transfer requires the conversion of one currency into another, such conversion will be made at such rate of exchange, on such date and in such manner as is determined by you to be the

most appropriate for such conversion.

9.4 If a petition in bankruptcy or for the appointment of a receiver is filed by or against me, or an attachment is levied against all or any part of the Securities, you may treat any one or more of such events as my repudiation of all or any transactions then outstanding, and rescind all or any such transactions or in your discretion close out and cancel with immediate effect any outstanding transactions.

10. Your Dealing on Own Account or for Others

I authorise you to act on my Instructions notwithstanding that you may have a direct or indirect interest in the transaction or circumstances and may have a potential conflict of duty or interest including the fact that you may:

- (a) act as a market maker in the Securities to which the Instructions relate;
- (b) provide broking services to other customers;
- (c) act as financial adviser, investment manager, banker or otherwise provide services to the issuer of such Securities;
- (d) act in the same transaction as agent for more than one customer;
- (e) have a material interest in the issue of Securities; or
- (f) earn profits from any of the activities listed.

11. Your Remuneration

11.1 By way of remuneration for your services pursuant to this Agreement, you will be paid in accordance with your fee schedule and prospectus for the Security as applicable published from time to time unless you agree otherwise.

11.2 I will reimburse you on demand, in addition to the above fees, for all disbursements incurred by you in carrying out your duties hereunder.

11.3 I authorise you to debit from any cash account such fees, or disbursements as may be due to you pursuant to this Agreement, whether or not such action results in creating or increasing the amount of an overdraft.

11.4 Your fees will not be reduced by, and you may retain, any other remuneration or any profit received by you from any 3rd (third) party in connection with transactions effected by you for me.

I will pay your fees quarterly in arrears.

12. Foreign Currency

12.1 An Account may have a multi-currency facility. Upon receipt of funds in a currency in which you deal, you will deposit same into a sub-account of the relevant Account. If there is no such sub-account because you do not deal in such currency, you will convert the funds into US dollars at the prevailing exchange rate as determined by you. You will not be liable for any loss to me on conversion.

12.2 If you otherwise need to convert from one currency to another in order to complete any payment to or from me, or if you are authorised to convert currencies pursuant to this Agreement, such exchange rate will also be at the prevailing exchange rate as determined by you and plus any applicable fees.

13. Exclusion of Your Liability

13.1 You will not be liable to me for losses suffered or liabilities incurred arising out of your performance or non-performance of this Agreement unless such losses or liabilities have been suffered or incurred by me due to your gross negligence or your wilful misconduct, and in such event any damages payable by you to me will be limited to restoration of funds which are lost or mis-transferred.

13.2 In particular, you will not be liable for such losses or liabilities which arise as a result of:

- (a) services provided by 3rd (third) parties, such as correspondents, intermediaries or other financial institutions, or Securities Depositories, other payment or clearing systems or communication facilities;
- (b) the fraud or any act, delay or omission of any of your agent or sub-custodian or other 3rd (third) party, except to the extent such act or omission results from your gross negligence or wilful misconduct in the selection of any agent or sub-custodian;
- (c) any act or omission in the course of what you reasonably believe to be customary procedures for settlement or processing Securities or currency in the relevant jurisdiction or market;
- (d) you acting upon a communication which you believe to be genuine;
- (e) compliance with laws and regulations to which you are subject as you, in your discretion thinks appropriate;

13.3 Notwithstanding any provisions in this Agreement, in no circumstances whatsoever will you be liable to me for any loss of business or profits or indirect, consequential or punitive loss, damage, cost or expense of any nature arising under or in connection with this Agreement.

14. Indemnity

14.1 I agree to indemnify you, against all 3rd (third) party Claims (as defined below) which may be asserted against or suffered by any of the Indemnities as a result of the proper performance of this Agreement and/or because I have failed to comply with this Agreement (and you may debit the Account accordingly) on first written demand. For the purpose of this clause, "Claims" means all demands, claims and liability (whether criminal or civil, in contract, tort or otherwise) for losses, damages, legal costs and other expenses of any nature whatsoever.

14.2 If I require you, as Custodian, to take any action in respect of the Securities which, in your opinion might make you liable for the payment of money or liable in any other way, I will put you in adequate funds to take such action and you will otherwise be indemnified by me as a pre-requisite to taking such action.

14.3 I will pay or reimburse you from time to time on demand for any transfer or other taxes payable upon transfers, exchanges, deliveries or in respect of the holding or disposition of Securities if such taxes have not been deducted at source.

14.4 In the event of a dispute or conflicting claims, you may decline to comply with Instructions until you are indemnified in accordance with this Agreement or such dispute or claims reach a satisfactory resolution.

15. Payment Screening

15.1 You and other members of the HSBC Group are required to act in accordance with HSBC policies, the laws and regulations operating in various jurisdictions which relate to the prevention of money laundering, terrorist financing and the provision of financial and other services to any persons or entities which may be subject to sanctions. You may take, and may instruct other members of the HSBC Group (and may be instructed by other members of the HSBC Group) to take any action which you, in your sole and absolute discretion, consider appropriate to take to comply with any such HSBC policies, laws and regulations to which you or any other member of the HSBC Group is subject. Such action may include but is not limited to: the interception and investigation of any payment messages and other information or Instructions sent to or by me or on my behalf via your systems or any other member of the HSBC Group's systems; and making further enquiries as to whether a name which might refer to a sanctioned person or entity actually refers to that person or entity.

15.2 Notwithstanding any provision of this Agreement, neither you nor any member of the HSBC Group will be liable for loss (whether direct, consequential or loss of profit, data or interest) or damage suffered by any party arising out of:

- (a) any delay or failure by you or any member of the HSBC Group in performing any of its duties under this Agreement or other obligations caused in whole or in part by any steps which you, in your sole and absolute discretion, consider appropriate to take in accordance with all such HSBC policies, laws and regulations; or
- (b) the exercise of any of your rights under this clause.

15.3 In certain circumstances, the action which you may take may prevent or cause a delay in the processing of certain information. Therefore, neither you nor any member of the HSBC Group warrants that any information on your systems relating to any payment messages and Instructions which are the subject of any action taken pursuant to this clause is accurate, current or up-to-date at the time it is accessed, whilst such action is being taken. Subject to the overriding requirements of any applicable HSBC policies, laws and regulations, you will endeavour to notify me of the existence of such circumstances as soon as it is reasonably practicable.

16. Collection, Processing and Sharing of Customer Information

General:

This section explains how you will use information about me and Connected Persons. By using the Services, I agree that you and members of the HSBC Group shall use Customer Information in accordance with the terms of this Agreement.

Customer Information will not be disclosed to anyone (including other members of the HSBC Group) other than where (i) you are legally required to disclose (ii) you have a public duty to disclose (iii) you or a third party's legitimate business purposes require disclosure (iv) the disclosure is made with my consent or (v) it is disclosed as set out in this Agreement.

16.1 Collection

You and other members of the HSBC Group may collect, use and share Customer Information (including relevant information about me, my transactions, my use of your products and services, and my relationships with the HSBC Group). Customer Information may be requested from me (or a person acting on my behalf), or may also be collected by or on behalf of you, or members of the HSBC Group, from other sources (including from publically available information), generated or combined with other information available to you or any member of the HSBC Group.

16.2 Processing

You and/or members of the HSBC Group will process, transfer and disclose Customer Information in connection with the following Purposes: (a) providing Services and for any transactions requested or authorised by me, (b) meeting Compliance Obligations, (c) conducting Financial Crime Risk Management Activity, (d) collecting any amounts due from me, (e) conducting credit checks and obtaining or providing credit references, (f) enforcing or defending your, or a member of the HSBC Group's, rights, (g) for internal operational requirements of you or the HSBC Group (including, without limitation, credit and risk management, system or product development and planning, insurance, audit and administrative purposes), (h) maintaining your overall relationship with me (including marketing or promoting financial services or related products to me and market research) (the "Purposes").

16.3 Sharing

By using the Services, I agree that you may (as necessary and appropriate for the Purposes) transfer and disclose any Customer Information to the following recipients (who may also process, transfer and disclose such Customer Information for the Purposes):

- (a) any member of the HSBC Group;
- (b) any sub-contractors, agents, service providers, or associates of the HSBC Group (including their employees, directors and officers);
- (c) in response to any requests from any Authorities;
- (d) anyone acting on my behalf, payment recipients, beneficiaries, account nominees, intermediary, correspondent and agent banks, clearing houses, clearing or settlement systems, market counterparties, upstream withholding agents, swap or trade repositories, stock exchanges, companies in which I have an interest in securities (where such securities are held by you for me);
- (e) any party acquiring an interest in or assuming risk in or in connection with the Services;
- (f) other financial institutions, credit reference agencies or credit bureaus, for obtaining or providing credit references;
- (g) any third party fund manager who provides asset management services to me;
- (h) any introducing broker to whom you provide introductions or referrals;
- (i) in connection with any of your business transfers, disposals, mergers or acquisitions;

whenever located, including in jurisdictions which do not have data protection laws that provide the same level of protection as the jurisdiction in which the Services are supplied.

16.4 My Obligations

- (a) I agree to inform you promptly, and in any event, within 30 (thirty) days in writing if there are any changes to Customer Information supplied to you or a member of the HSBC Group from time to time, and to respond to any request from you or a member of the HSBC Group.
- (b) I confirm that every Connected Person/person whose information (including Personal Data or Tax Information) that has been provided to you or a member of the HSBC Group has been notified of and agreed to the processing, disclosure and transfer of their information as set out in this Agreement. I shall advise Connected Persons/such persons that they may have rights of access to, and correction of, their Personal Data.
- (c) Where:
- I fail to provide Customer Information that you reasonably request, or
 - I withhold or withdraw any consents which you may need to process, transfer or disclose Customer Information for the Purposes, or
 - you or a member of the HSBC Group has suspicions regarding the possible commission of Financial Crime or I present a potential Financial Crime risk to a member of the HSBC Group,

You may:

- (a) be unable to provide new, or continue to provide all or part of the, Services to me and reserve the right to terminate your business relationship with me;
- (b) take actions necessary for you or a member of the HSBC Group to meet Compliance Obligations; and/or
- (c) block, transfer or close my Account(s).

In addition, my failure to supply my, or a Connected Person's Tax Information and accompanying statements, waivers and consents, may result in you making your own decision with respect to my status, including whether to report me to a Tax Authority, and may require you or other persons to withhold amounts as may be legally required by any Tax Authority and paying such amounts to any Tax Authority.

17. Data Protection

17.1 Whether it is processed in a home jurisdiction or overseas, in accordance with data protection legislation, Customer Information will be protected by a strict code of secrecy and security which all members of the HSBC Group, their staff and third parties are subject to.

17.2 Under relevant data protection legislation, an individual has the right to request copies of certain categories of Personal Data which may be held and to request that any errors in such data are corrected.

18. Financial Crime Risk Management Activity

18.1 You, and members of the HSBC Group, are required, and may take any action you consider appropriate in your and their sole and absolute discretion, to meet Compliance Obligations in connection with the detection, investigation and prevention of Financial Crime ("Financial Crime Risk Management Activity").

Such action may include, but is not limited to: (a) screening, intercepting and investigating any instruction, communication, draw down request, application for Services, or any payment sent to or by me, or on my behalf, (b) investigating the source of or intended recipient of funds (c) combining Customer Information with other related information in the possession of the HSBC Group, and/or (d) making further enquiries as to the status of a person or entity, whether they are subject to a sanctions regime, or confirming my identity and status.

18.2 To the extent permissible by law, neither you nor any other member of HSBC Group shall be liable to me or any third party in respect of any Loss whether incurred by me or a third party in connection with the delaying, blocking or refusing of any payment or the provision of all or part of the Services or otherwise as a result of Financial Crime Risk Management Activity.

19. Tax Compliance

19.1 I, and each Connected Person acting in their capacity as a Connected Person (and not in their personal capacity), acknowledge that we are solely responsible for understanding and complying with our tax obligations (including but not limited to, tax payment or filing of returns or other required documentation relating to the payment of all relevant taxes) in all jurisdictions in which those obligations arise and relating to the opening and use of Account(s) and/or Services provided by you and/or members of the HSBC Group. Certain countries may have tax legislation with extra-territorial effect regardless of my or the Connected Person's place of domicile, residence, citizenship or incorporation. You and/or any member of the HSBC Group does not provide tax advice. I am advised to seek independent legal and/or tax advice. You and/or any member of the HSBC Group has no responsibility in respect of my tax obligations in any jurisdiction which they may arise including, without limitation, any that may relate specifically to the opening and use of Account(s) and/or Services provided by you and/or members of the HSBC Group.

19.2 For information about the principles of privacy observed by you, I will consult your Privacy Statement, available at your nearest branches or www.hsbc.bm.

20. Other Agreements

20.1 This Agreement is in addition to any other terms and agreements I have with you (now or in the future) concerning my Investment Accounts or any service. If there is a conflict between this Agreement and any of my other agreements, this Agreement will prevail regarding my Investment Account(s), unless the other agreement expressly state otherwise.

20.2 This Agreement and the information provided to you to open the Account supersede all prior agreements, understandings, representations and negotiations.

21. Changes to this Agreement

You can, in your sole discretion, change this Agreement at any time. Any such change will become effective on the thirtieth (30th) day following taking any of the following actions:

- (a) displaying the notice of the revised Agreement at your branches, automated teller machines or other locations designated by you;
- (b) mailing me a copy of the revised Agreement to my last known address;
- (c) providing me with written notice of the revised Agreement on my Statement of Accounts;

- (d) sending me written notice of the revised Agreement by electronic mail, or other Electronic Means;
- (e) posting a copy of the revised Agreement on your website.

If I wish, I can also obtain a copy of the revised Agreement at any of your branches or online with www.hsbc.bm.

22. Terminating this Agreement

22.1 The terms of this Agreement will survive the termination or withdrawal of services and will continue to apply with respect to determination of responsibility and resolution of all disputes for events, acts or omissions occurring before or circumstances as exist as at the time of the termination or withdrawal. For example, you may subsequently: exercise your right of set-off for amounts due or accruing due to you as at the time of termination; use Personal Data that I have given to you prior to termination; or you or I can refer to and rely on this Agreement in resolution of any dispute.

22.2 You can withdraw or terminate my right to use any or all services at any time without prior notice to me. You will have no liability to me for any loss or inconvenience that may result, unless such was caused by your gross negligence or wilful misconduct.

22.3 I have effectively terminated this Agreement when I have closed my Investment Account and there are no transactions pending with you or 3rd (third) parties.

23. Resolving Disputes

With You: If I have a dispute with you regarding any matter affecting my Account, I will bring it to your attention. I will not initiate any proceedings relating to any dispute arising from this Agreement, or use of my Account until after I provide you with written notice of the nature of the dispute, and allow you 6 (six) weeks from the delivery of such notice to you to resolve the dispute to my satisfaction and any proceeding commenced in contravention hereof will be a nullity.

24. Unencrypted Communication

24.1 Emails and Internet communication are not secure or confidential unless properly encrypted. Unless I give you written Instructions to the contrary, I confirm that you may send Personal Data or any other information to me by unencrypted email or Internet communication. If I use unencrypted email or Internet communication to send you Personal Data or any other information, I do so at my own risk, and in doing so accept the risk that this will pose to my Personal Data or other information. If I use encrypted email or Internet communication to request that you send me (or such other person(s) as I shall direct) Personal Data or other information to me (or such other person as I shall direct) by unencrypted email of

Internet communication, I confirm my consent to you sending such information by unencrypted email or Internet communication.

24.2 I agree that you, the HSBC Group and your service providers will not be responsible or liable to me or any other person (whether a natural person or any type of incorporated or unincorporated entity or organisation) for any loss of damage suffered as a result of either (i) the use of unencrypted email or the Internet to communicate with you, the HSBC Group and your service providers or (ii) as a result of my request that you, the HSBC Group and your service providers use unencrypted email or the Internet to communicate with me (or such other person(s) as I shall direct).

25. Force Majeure

You will not be liable for any delay in performing or failure to perform any of your obligations under this Agreement as a result of any circumstances or events beyond your reasonable control, including without limitation the failure, malfunction or unavailability of power, telecommunications, data communications, computer systems or software and related services, act of God, war, terrorism, riot, civil unrest or commotion, fire, flood, wind storms, hurricanes, government action, strikes, lock-outs, labour disruption or other industrial action or trade dispute (whether involving your employees or those of any other person). Any delay or failure of this kind will not be deemed to be a breach of this Agreement and the time for performance of the affected obligation will be extended by a period that is reasonable in the circumstances.

26. Telephone Recording

You may record all telephone conversations between me and you or between any other person and you in relation to my affairs and I expressly consent to such recordings. I agree that any such tape recordings may be submitted in evidence in any proceedings relating to this Agreement.

27. Governing Law

This Agreement and all services and issues relating to the operation of my Investment Account will be construed, interpreted and governed exclusively by the laws of Bermuda and I agree to exclusively attend and be bound by the courts of Bermuda.

28. General Terms

28.1 Notices: Except as expressly set forth in this Agreement or requested by you, all notices required to be given under this Agreement will be in writing and communicated by Electronic Means, postal mail, courier or hand delivery. If by Electronic Means, the document is deemed received twenty-four (24) hours after transmission. If by postal mail, the document is deemed

received 5 (five) calendar days after posting.

28.2 Severance: If any part of this Agreement is held unenforceable for any reason, the unenforceable portion of this Agreement will not affect the enforceability of the remainder of this Agreement, which will continue in full force and effect as if this Agreement had been executed without the unenforceable portion. If all or any part of the provisions of this Agreement become illegal, invalid or unenforceable in any respect of the laws of any jurisdiction, that shall not affect or impair the legality, validity or enforceability of such provision in any other jurisdiction or the remainder of this Agreement in that jurisdiction.

28.3 No Waiver: No consent or waiver by any party to or of any breach by any other party in its performance of its obligations under this Agreement will be deemed or construed to be a consent to or waiver of a continuing breach or any other breach of those or any other obligations of that party. No consent or waiver will be effective unless in writing and signed by all parties.

28.4 Survival: This Agreement shall continue to apply notwithstanding the termination, any termination by you or a member of the HSBC Group of the provision of any Services to me or the closure of any Customer account.

28.5 Rights of Third Parties: Nothing in the terms of this Agreement shall confer any right on any third party to enforce or enjoy the benefit of any aspect of the terms of this Agreement. Without prejudice to the generality of the foregoing, it is not intended that any provision of the terms of this Agreement shall be enforceable by virtue of the Bermuda Contracts (Rights of Third Parties) Act 2016, as the same may be amended from time to time, by any person who is not a party hereto.

28.6 Implied Terms: To the extent permitted by law, I agree that no statutory terms (which shall include warranties, conditions or other contractual provisions) or rights, duties or liabilities imposed under the Supply of Services (Implied Terms) Act 2003, as the same is amended from time to time, shall apply to me or you in relation to the terms of this Agreement.

THIS VERSION OF THIS AGREEMENT HAS BEEN IN EFFECT SINCE MAY 2020.

www.hsbc.bm

HSBC Bank Bermuda Limited
37 Front Street, Hamilton HM 11, Bermuda

May 2020

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