

FRAUD AWARENESS VIDEO TRANSCRIPT

Protecting yourself from fraud is all about being aware.

Fraudsters may pose as bank representatives,

government authorities, utility companies

or even charity representatives,

all asking for your personal information.

When asked,

do not share your banking details, personal information

or transaction details with anyone.

Avoid clicking on links

or opening attachments from unknown sources.

Be alert and monitor your transactions through HSBC Card Alerts,

the HSBC Mobile Banking app,

Personal Internet Banking or via your statements.

Stay alert and when in doubt call us directly to verify.

Search HSBC Safeguard to find out how to protect yourself.

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