

Fact Sheet

Personal Line of Credit (PLOC)

FAQ's

- 1. How is the principal payment calculated, advised and paid?**

Your minimum monthly principal amount due will be calculated at 5% of the outstanding balance, on your PLOC account on your statement date. You are required to pay at least the minimum payment on your PLOC account, by the due date listed on your monthly statement, in order to avoid a late fee on your PLOC account.
- 2. How will I receive principal payment information for my PLOC account?**

Your principal payment amount and due date will be included in your monthly composite or individual statement.
- 3. How do I make a principal payment to my PLOC account?**

Minimum principal payments must be made directly to the PLOC account and can be initiated online using Personal Internet Banking, via ATM, in Branch or Telephone Banking.
- 4. When is my principal payment due date?**

Your principal payment due date will be 30 days from your statement date, and will be listed on your monthly bank statement.
- 5. Can I change my principal payment due date?**

You do have the option to change your principal due date. Contact your Banking Specialist or Relationship Manager to arrange for change of statement dates and your PLOC payment due date.
- 6. What happens if I forget to make my PLOC minimum principal payment?**

If you fail to make at least your minimum monthly payment on or before the due date listed on your monthly bank statement, you will be charged a late fee to your PLOC account. If you fail to make two consecutive payments on your account, your account will be blocked from further transactions and your account may become payable in full. Please contact your Banking Specialist or Relationship Manager as early as possible if you are concerned that you may have trouble making your monthly payments.
- 7. How is interest accrued, charged and advised?**

Interest on your PLOC account begins accruing as soon as funds are drawn. The accrued interest will be automatically applied monthly, to the chequing or savings (PLOC Servicing Account) of your choice. You will see the interest charge for your PLOC as a debit against your chequing or savings account statement with the narrative 'interest'.
- 8. When will the interest be charged for my PLOC account?**

Interest will be charged monthly to the PLOC Servicing account you choose on the 22nd of every month.
- 9. What is a secured PLOC?**

A secured PLOC requires a cash collateral deposit that secures your credit limit. These funds are secured for the life of the facility. For work permit holders, you are required to have 50% cash secured deposit for your PLOC at HSBC. This is not required for Advance and Premier customers.

This information issued by

HSBC Bank Bermuda Limited

6 Front Street, Hamilton HM 11 Bermuda

Web: www.hsbc.bm

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10. Will I need to provide documentation to support my application?

You will be required to provide documentation to your Personal Banker or Relationship Manager to support income and expense verification. To ensure you have everything you need for your application, call us at 1 441 299 5959 or visit our website at www.hsbc.bm.

11. What are the minimum/maximum amounts that I can apply for?

Your Banking Specialist or Relationship Manager will be able to tell you what credit limit you can be approved for. The maximum amounts allowable will be the lesser of three times your net monthly salary or \$50,000.00. You may be eligible to reapply within six months of your application for an increase to the lesser of six times your net monthly salary or \$50,000.00 if you have handled your account satisfactorily.

12. Can I have a card set up for my PLOC account?

You have the option to set up a new debit card specifically for your PLOC account for Point of Sale, ATM and internet transactions. Alternatively, you can have your PLOC account attached as a secondary account on an existing debit card for ATM transactions only.

13. Once my PLOC account is approved, how long do I have to pay in full?

There is no maximum term on a PLOC, therefore you can have access to your funds as long as the account is handled properly and kept in good standing. Please refer to the Terms & Conditions of this product in order to get more details on how you will be required to transact on your PLOC account.

14. How can I review my account and transactions online?

Once your facility has been opened you have the option to view your account and transactions online. If you already have access to Internet Banking you will need to log in and select Services and Select Accounts and click the radio button next to your Personal Line of Credit account. Alternatively, you can request to have the Call Center make this account available on your Personal Internet Banking.