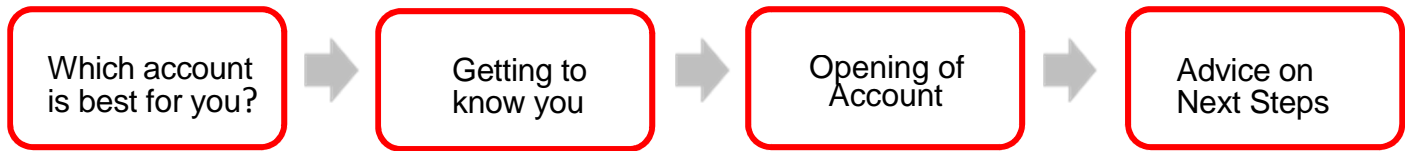


# Getting to Know You

## Your Account Opening Journey

What will happen during your Account Opening appointment?



### What to Bring to your Appointment:

Each applicant will need to bring one form of identification and proof of address, as well as an initial deposit of BMD\$100 (or equivalent currency) to open an account.

### Identification (ID)

| Bermudian   | Non-Bermudian*   |
|---|--|
| <ul style="list-style-type: none"><li>▶ Passport</li><li>▶ Bermuda Driver's Licence</li><li>▶ Bermuda Voter's Registration Card</li><li>▶ Special Person's Card</li></ul> | <ul style="list-style-type: none"><li>▶ Passport</li></ul> |

\*If **Non-Bermudian**, please also bring your tie to Bermuda (i.e. Work Permit, Spouse Letter, Permanent Resident document).

**To avoid disappointment, please ensure that your ID is current and includes your full name.**

### Verification of Address

| Fixed Residence  | Temporary Residence   |
|--|---|
| <ul style="list-style-type: none"><li>▶ Driver's Licence</li><li>▶ Lease Agreement</li><li>▶ Utility bill (i.e. BELCO)</li><li>▶ Home Insurance</li><li>▶ Pay-stub</li><li>▶ Bank statement</li><li>▶ Letter (and copy of ID) from individual with whom customer resides</li></ul> | <ul style="list-style-type: none"><li>▶ Work Permit</li><li>▶ Employment Letter</li></ul> |

**Please ensure these are original documents in your name, displaying your current address and not more than 3 months old.**

We may require further documentation at a later date. The Primary Applicant must be 18 years of age or older. Your Account Opening Appointment will last approximately 45 minutes (Sole Account) to 90 minutes (Joint Account).

### Your HSBC Debit Card

- ▶ Your Debit Card will be ready for collection from the branch of your choice 7 business days following your Account Opening Appointment.
- ▶ Please bring valid ID to collect your Debit Card

### Personal Internet Banking & your HSBC Security Device

Once you have your Debit Card, you will be able to set up your Personal Internet Banking.

- ▶ To register, visit [www.hsbc.bm](http://www.hsbc.bm) and click on *Personal Internet Banking* at the bottom of our homepage.
- ▶ You will be provided with your HSBC Security Device when you collect your Debit Card. The HSBC Security Device allows you to transfer funds securely and offers enhanced fraud protection for your account. For detailed instructions, visit [www.hsbc.bm](http://www.hsbc.bm) and follow the *Online Security* link at the bottom of the page.

### HSBC Mobile Banking App



- ▶ Download the HSBC Mobile Banking App to your smartphone (visit the App store or Google Play™ storefront and follow the instructions) and enjoy the ease and convenience of banking from your smart phone or tablet.
- ▶ You will need to be registered for Personal Internet Banking to be able to use the HSBC Mobile Banking

### Need to make a change or cancel your booked appointment?

Please call us at **(441) 299-5959** to make any necessary changes.